



December 2018

<https://pa-trolley.org/operations-department>

Crew Schedule
 Operating Policies & Procedures
 Operating Orders
 Operations Department Forms
 Log In Required

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Dennis F. Cramer Editor

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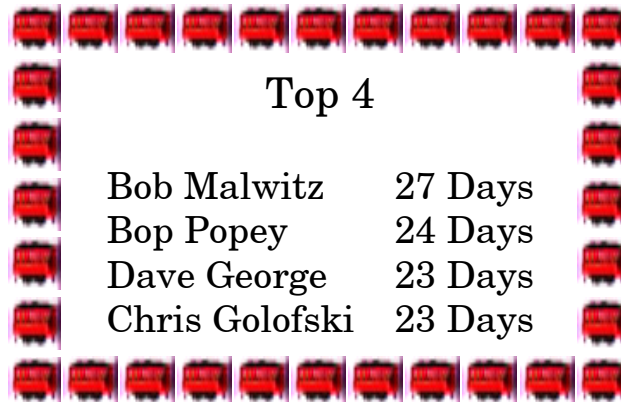
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We Can't Do It Without You

As the year is winding down, I stop and take a look at all the people that helped the Trolley Museum be such a great success. Many of you are those people! Operations plays one part in a great organization. Without Car Maintenance, Power and Signals, and the Track departments we could not run the cars. Without a VSM and Educator we would not have all the visitors and groups that we have. Without our Executive Director, Board of Trustees, Business Manager and all the other managers and staff we would not have the funds and policies that allow us to be so successful. The most important people to Operations are the operators, and we have many good ones. In 2018 we filled 543 shifts with 60 active operators. Many of you went above and beyond helping this year. We had 4 operators work over 20 days this year and 24 operators work over 10 days! I would like to send out a huge thanks to everyone the helped and put up with all my phone calls and emails. We could not do it without all of you.

With Great Thanks,
Kevin



Operator Age Groups		
18-30	4	5%
31-45	11	13%
46-60	14	17%
61-75	40	49%
75+	13	16%
Total	82	100%

This list includes Instructors, Maintenance, Revenue and Student Operators.

Training Dates 2019

Return Operator Training

Return Operator Training for all Student, Revenue and Maintenance Operators will take place in March 2019. All current operators must requalify each year and will need to select one of the available dates for their training.

Friday March 15, 2019
Saturday March 16, 2019
Saturday March 23, 2019
Sunday March 24, 2019

Each class will run from 9:00 AM until 4:00 PM.

Registration materials will be included in the February Two Bells

New Operator Training

New Operator Training is a four day session that is available to voting members of the museum. The cost of the class is \$150.00 and if the student finishes their 15 day requirement within two calendar years they will receive a refund of \$100.00.

Saturday March 30, 2019
Sunday March 31, 2019
Saturday April 6, 2019
Sunday April 7, 2019

Each class will run from 9:00 AM until 4:00 PM.

Registration materials will be included in Trolley Fare

SAVE THE DATE
2019 Return Operator Training
March 15, 16, 23, 24

SAVE THE DATE
2019 New Operator Training
March 30-31 & April 6-7

**The annual PTM Holiday Party
is scheduled for December 29
PTM Events Room**

**Beginning about 4:00 PM
Food ready to be served at 5:00 PM**



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Baked chicken and meatballs in spaghetti sauce with buns and rolls will be provided. If you like, please feel free to bring a desert or favorite dish to share.

There will be door prizes for children and adults and a special gift is being planned.

Kevin and Dennis Cramer are planning to have an Operations Meeting earlier that day so there's sure to be plenty of opportunities to take a Holiday trolley ride both before and after.

Note it's BYOB, but if you plan on operating, please don't forget **Rule G**.

While reservations are not required, as a courtesy please let Mary Jordan maryj@hky.com know you're coming so she knows how much food to order.



FROM ALL OF US TO ALL OF YOU



**WISHING YOU THE VERY BEST
DURING THIS HOLIDAY SEASON
AND HOPES FOR A WONDERFUL
NEW YEAR**

Kevin

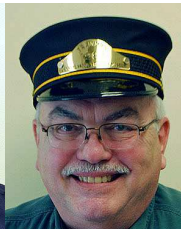
Alex

Dave

Dennis

Chris

Bob



Jeff

Dave

Walt

Bruce

Laura