



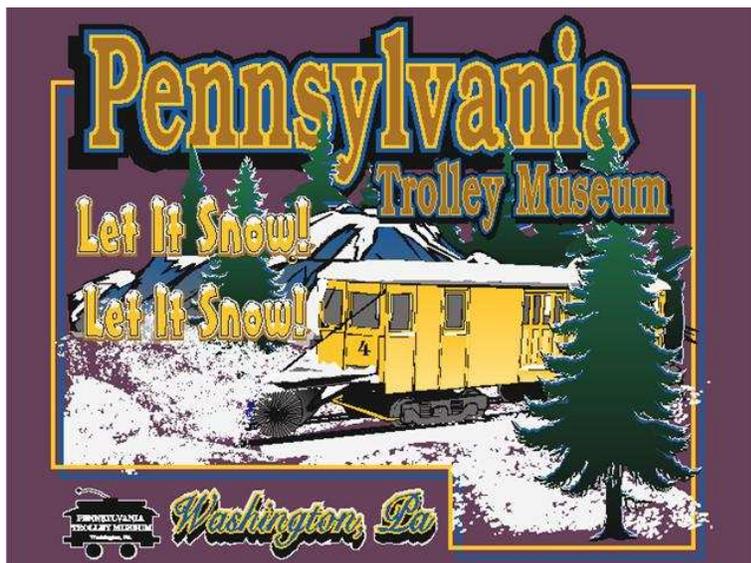
December 2008

Happy Holidays

The holiday season is upon us and we would like to take this opportunity to wish you a happy holiday season and a productive 2009.

The museum is still open until mid-January, so come on out and see what your museum looks like in early winter.

Special Events for 2009 See Page 3



Operations Department

Walt Pilof
Operations Manager
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Dennis Cramer
Assistant Manager

David Carpenter
Chief Instructor

Raymond Windle
New Operator Training & Requalification

Robert Jordan
Safety

Nancy Young
Walt Pilof
Special Events Liaison

Ed Lybarger
Publications & Rulebook

Additional Instructors

Scott Becker
Jim Herron
Ray Mackenzie
Chris Walker
Wayne Young

When You're Smilin'

Words & Music by Mark Fisher, Joe Goodwin & Larry Shay, 1928

When you're smilin', keep on smilin'
The whole world smiles with you
And when you're laughin', keep on laughin'
The sun comes shinin' through



But when you're cryin', you bring on the rain
So stop your frownin', be happy again
Cause when you're smilin', keep on smilin'
The whole world smiles with you.

Do you realize how your demeanor while volunteering at the museum effects our guests? Whether you are working in revenue service, maintenance, or just hanging out; make sure to keep it on the bright side. It takes seventeen muscles to smile and forty-three to frown. Just remember that if our guests are within earshot, take your concerns to an area that is private. Our guests are our best advertisement and we want them to go away with a smile on their face. Smiles are infectious!



2009 Calendar

March thru December--Open Fri., Sat., Sun. & Mon.
 Summer--Open Every Day--May 28--September 3

The Museum will be closed on 4/12, 12/24 and 12/31

Operator Requalification	March 20-22, 27-29	
Bunny Trolley	April 4-5, 10-11	
New Operator Training	April 18-19, 24-25	
Operator for an Hour	April 26	
Take a Trolley to the White House	May 1-2	
Operator for an Hour	May 25 (Memorial Day)	
Senior Sunday--Rides and Radios	June 14	
Operator for an Hour	June 21	
Anything on Wheels	June 28	
Proud to be a Scout Day	July 11	
Senior Sunday--Photos and Scrapbooking	July 12	
Operator for an Hour	July 18	
Operator for an Hour	August 8	
Senior Sunday-Taking a ride thru YOUR History	August 9	
Washington County Fair	August 15-22	
Operator for an Hour	September 7 (Labor Day)	
Antique Trucks & Trolleys	September 12-13	
Take a Trolley to the White House	September 25-26	
Operator for an Hour	October 3	
Pumpkin Patch Trolley	October 9-11, 16-18, 23-25	
PA Arts & Crafts Christmas Festival	October 16-18, 23-25	
Trolley Rails and Spooky Tales	October 23-24, 30-31 (evening)	
Operator for an Hour	November 8	
Veterans Ride Free	November 7-10	
Santa Trolley	November 27-29, December 5-6, 12-13	
Trolleys & Toy Trains	December 18-21, 26-28, January 2-3, 9-10	



Requalification Information

David Carpenter-Chief Instructor

Select your dates before March 1, 2009. The training session will include a review of the changes in the new rulebook, training on the US&S Signals, power and substation procedures, and using the TDB track. If 4398 is available, you will be notified to attend a separate session on the same day that you have selected for requalification. **You must requalify before you can operate for the 2009 season.** There will be a requalification session during the Washington County Fair in August.

Section Insulator

The Power & Signals Department has installed a new section insulator in the trolley wire immediately outbound of Fairgrounds Siding. The insulator is located at the second pole past the switch in the outbound direction. This was done so that portion of the line can be electrically isolated whenever (as often occurs) a storm knocks down a tree across the trolley wire. Like all section insulators, streetcars should be coasting - i.e. "POWER OFF" - when the trolley pole passes through the section insulator. This is relatively easy to do when running inbound at this location but will require some discipline on the part of operators when running uphill toward Arden Loop.



Safety First

The conductor is the last on and first off the car. The conductor is responsible for the safety speech on each and every trip and should have preceded that with a general caution about safety during the initial walk about to the carhouse for the tour. Once the conductor has signaled the operator that it is safe to move the car, the conductor should punch tickets and then move to the back of the car to observe the passengers and answer any individual questions the guests may have. The conductor should not occupy the front platform.



Scheduling for 2009 Season

Operators wishing to schedule a shift will submit an e-mail to: operations@pa-trolley.org. This address will be used exclusively for scheduling. Operators may also call Lisa Stout-Bashioum or submit a schedule request form in the box provided in the west substation. A call-off procedure is in the development stage as well as an on-line schedule. You will be notified when sign-ups may begin.



Uniform

Operating crews are expected to wear the prescribed uniform and be neat and professional in appearance. There is a mirror in the west substation, use it. You are the museum in the eyes of our guests. Do you project the image we want our visitors to have?